



## IMPORTANT INFORMATION REGARDING THE USE OF YOUR HAY STEAMER.

### PLEASE READ THIS INFORMATION SHEET BEFORE USING.

1. It is imperative that the water container of the steam generator is kept on a flat level horizontal surface when steaming. **Never** allow the water level to drop below the minimum fill level, allow the steamer to cool in between steaming sessions, if the water level is left to run low this will cause the safety switch to activate, this will turn the steamer off for a very short period, if left without switching steamer off manually at the plug, this will damage the heating element permanently. It only takes 15 seconds for the heating element being exposed out of the water for the unit to become permanently damaged.

A Timer Plug is provided for ease and safety in mind.

#### Countdown Timer Plug Instructions

1. Plug into power socket, switch on.
2. Press BOOST button:- once = 15mins, twice = 30mins, three = 60mins **DO NOT USE 2 HOUR MODE.**
3. Pressing button when the timer has started will stop the timer until pressing button again to choose time preference, step 2.

2. It is vital that you keep the water tank free of lime scale. (**Check after every use**), failing to do so will cause the element to become damaged and will then fail to work and will keep cutting out intermittently. Lime scale descaler is easily purchased at little cost. If the generator heating element is covered in lime scale and you return it to us as faulty we will not replace it as this is deemed as user error. There is a £20 cleaning charge plus a £10 postage and packing charge to return your generator back to you. We will not refund the cost to send the generator back to us.

3. Due to accidents on the yard/stables the quick release connector (Bin & Hose) are not protected under warranty, please be aware that you must regularly lubricate this part, **DO NOT** force pull off at an acute angle, **DO NOT** attempt to move the wheelie bin with the hose connected as this could also cause damage. Spare parts are available from our website.

**THESE FAULTS ARE EASILY DETECTED BY US IF YOU RETURN THE GENERATOR STATING THAT IT IS NOT WORKING PROPERLY. BOTH FAULTS ARE CONSIDERED AS MIS-USE OF THE EQUIPMENT AND WILL VOID YOUR STEAM GENERATORS 6 MONTH WARRANTY.**

**We have included a free sachet of lime scale remover for your use,  
Please read product literature for cleaning instructions.**

**BY STARTING TO USE YOUR HAY STEAMER AND STEAM GENERATOR  
YOU ARE CONFIRMING THAT YOU HAVE READ, UNDERSTOOD AND  
AGREE WITH THE ABOVE CONDITIONS OF USE.**